Important Update on SNAP Benefits

Due to the federal government shutdown, SNAP Benefits will not be issued in New York State beginning November 1, 2025.

Any available SNAP benefits that remain on your SNAP EBT card will still be available to use after November 1, 2025. Before going food shopping, please check your account balance online at **ebtEDGE.com**, on the ebtEDGE app, or by calling the ebtEDGE Customer Service line at **1-888-328-6399**.

SNAP applications and recertifications will be processed. Continue to submit requested information to ensure you get your benefits when federal SNAP funding becomes available. All households will be issued any missed benefits once the federal shutdown ends.

Fair Hearings will not be scheduled about missed benefits due to the federal government shutdown.

Scan the QR code to visit: otda.ny.gov/shutdown



